

DAA

Bath & North East Somerset
Dementia Action Alliance



A guide to services in Bath & North
East Somerset for people living
with dementia, their carers, family
and friends

2018-19

Why should you attend an assessment for a possible diagnosis of dementia?

1. Because you may not have dementia and an assessment would consider other possible causes of your symptoms
2. Once diagnosed you may be entitled to a whole range of financial help including possible Council Tax discount/attendance and or carer's allowance
3. You will be able to obtain access to the right support which could include attending suitable social groups and activities
4. You may be entitled to a variety of dementia support workers
5. You will be entitled to a bus travel assistance wallet which may help you travel on public transport, and may help promote your independence
6. You may have access to specialist treatment and may also be entitled to free flu vaccinations
7. Your carer or spouse will also have access to a range of support and guidance
8. You will have access to technical equipment to aid independent living
9. You will be entitled to an Annual Health Care Review
10. Obtaining a diagnosis empowers you to take control of your life and to know what is happening to you and potentially plan for the future

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Key  Wheelchair access
 Need to pay for service

Welcome from the Editors



**Alan
Young**
Hon Secretary



**Sarah
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Chair



**David
Tomlinson**
Treasurer

Welcome to the first edition of this free booklet designed to help people living with dementia and their carers navigate all the services, help and support that may be necessary to try and live well with dementia. These services are available throughout Bath & North East Somerset (B&NES).

We are the B&NES Dementia Action Alliance, a group of individuals from the area who aim to make B&NES dementia friendly. Our aim is to help people living with dementia to remain in their community for as long as possible with a high quality of life.

This booklet has been created with the hope that it will help to achieve this aim by raising awareness of the many dementia friendly services running in B&NES. From services offering legal and financial advice to those offering a day centre as a place to socialise and have fun, this booklet contains 112 services that are likely to help people living with dementia, their carers, family and friends. We are also in the process of scheduling a list of activities that are dementia friendly.

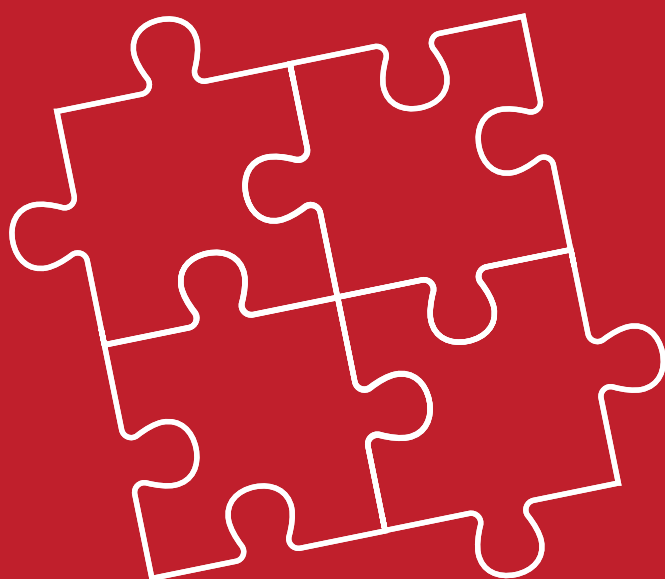
Dates and times can be found at our website
www.dementiafriendlybath.org

The information contained herein was correct at the time of publishing to the best of our knowledge. If you provide a service or activity that is not included please do get in touch and we can add it to the next and online edition. Entry in the booklet is not an endorsement and users will need to decide if the service is correct for them. A copy of this booklet can be found on our website above or at the Council's Wellbeing Options website
www.wellbeingoptions.co.uk/Resources

The information in this booklet has been collected by a group of volunteers, contacting or visiting each service to find out what they offer. We want to thank all those that have given time to help make this booklet possible. A special thank you goes to Susan Shah who helped create the idea and also to St John's Art Group, in particular the artist, Angela Workman, who's artwork was selected to represent the front of our booklet. We would also like to thank the designers of this booklet **www.buffalozoomedia.co.uk** for all their support.

If you run a dementia friendly service in B&NES and wish to be included in the booklet, or you simply want to help in some way, please email Sarah Williams-Martin (chair) on **bathdaa@gmail.com**

Activities





Curo – Memory Cafè

What is this service

This service gives practical information on living well with dementia. There are two memory cafes: one is in Peasedown St John that meets on the last Thursday of every month between 10.30am and noon. The other café is in Chew Magna, meeting on the last Tuesday of each month from 10.45-12.15pm.

Contact Information

Telephone: 01225 366196

Email: independentlivingservice@curo-group.co.uk

Website: www.curo-group.co.uk/independent-lives/dementia-support/

Address: 93 Hillcrest, Peasedown St John, BA2 8JR or The Baptist Chapel, Tunbridge Road, Chew Magna, BS40 8SP

FREE

Cost

This is a free service.

Peggy Dodd Centre Dementia Cafè



What is this service

This centre provides support for older people and their carers, where transport and refreshments can be provided. The Dementia Café meets on the first Saturday of every month as a social event. For those who cannot attend, there is home support.

Contact Information

Telephone: 01225 864464 (Margaret Klestadt)

Email: info.peggydodd@gmail.com

Website: www.peggy-dodd-centre.org.uk

Address: Brierley House, Summer Lane, Combe Down, Bath, BA2 5JX



Cost

Attendance at the day centre on a weekday costs £25 daily for full or part attendance. Please contact the service provider for further detail of cost.

Activities

DAA

Bath & North East Somerset
Dementia Action Alliance

Bath & North East Somerset Dementia Action Alliance

What is this service

This is a voluntary organisation concerned with making Bath and North East Somerset dementia friendly. The DAA educates businesses, groups and organisations on how to become dementia friendly. It also maintains a list of activities that are available for those living with dementia in the B&NES area. For details of activities please visit the website.

Contact Information

Telephone: 07903734610
Email: bathdaa@gmail.com
Website: www.dementiafriendlybath.org
Address: 35 Great Pulteney Street, Bath, BA2 4BY

FREE

Cost

This is a free service.



Forget Me Not Book

What is this service

This is an online memory book service that allows families and friends to collect photographs/stories in an online book.

Contact Information

Telephone: 01225 891778
Email: jon@forgetmenotbook.com
Website: www.forgetmenotbook.com

FREE

Cost

It is free to create the book online but there will be a small charge if you wish to print the book.

Bath & North East Somerset Council – Library Services

What is this service

The Council offer a library service and home delivery for anyone who can't get to their local library or mobile library. There are 80+ volunteers who take books to people who are housebound or with dementia. There is also a whole shelf full of books called 'reminiscence packs' full of photos/ art books/ art works/ CDs.

Contact Information

Telephone: 01225 394041

Email: councilconnect@bathnes.gov.uk

Website: www.bathnes.gov.uk/services/libraries-and-archives/access-all

Address: Libraries, PO Box 3403, Bath, BA1 2ZG

FREE

Cost

This is a free service.

The Goldies Charity

What is this service

A charity that runs singing and activity sessions to help socially isolated individuals, people with difficulties and those with dementia. Monthly sessions take place across Bristol, South Gloucestershire, North Somerset and Wiltshire. All of the dates are on the website, or can be accessed using the details below. Sessions take place all around Bath.

Contact Information

Telephone: 01761 470006 (Grenville Jones, founder)

Email: grenville@golden-oldies.org.uk

Website: www.golden-oldies.org.uk



Cost

This is a paid service; please contact the service provider for detail of cost.

Activities



St John's – Art Group

What is this service

Anyone can attend including people living with dementia and their carers. The group meets every Wednesday between 1.30 and 3.30 at the Parish Hall.

Contact Information

Telephone: 01225 466068 (Jenni Rosario)

Address: St John the Evangelist Catholic Church, South Parade,
Bath, BA2 4AF



Cost

This is a paid service, costing approximately £2 per week.



Alzheimer's Society – Singing for the Brain – hosted by the Peggy Dodd Centre

What is this service

Singing for the Brain takes place at 10.00am-11.30am every Friday and involves 45 minutes of tea/coffee/chatting and 45 minutes of singing with actions. Carers are welcome.

Contact Information

Telephone: 07795344936 (Paula Smith)

Email: info.peggydodd@gmail.com

Website: www.peggy-dodd-centre.org.uk

Address: The Peggy Dodd Centre, Brierley House, Summer Lane,
Combe Down, Bath, BA2 5JX

FREE

Cost

This is a free service.



Alzheimer's Society – Singing for the Brain – hosted by the Weston Free Church (Moravian)

What is this service

This service runs every Tuesday at 2pm and is a group session for people with dementia and their carers, involving singing, socialising and support. It is run by Alzheimer's Society and hosted by the Church.

Contact Information

Telephone: 07795344936
 Email: paula.smith@alzheimers.org.uk
 Website: www.wellaware.org.uk/organisations/13189-singing-for-the-brain-bath
 Address: Weston Free Church, High Street, Weston, BA1 4DJ

FREE

Cost

This is a free service.

Alzheimer's Society – Singing for the Brain – hosted by Writhlington Village Hall

What is this service

This service runs every other Thursday from 2.30pm and is a group session for people with dementia and their carers, involving singing, socialising and support. It is run by Alzheimer's Society and hosted by the Town Hall. Social carers welcome to attend. .

Contact Information

Telephone: 07795344936
 Email: paula.smith@alzheimers.org.uk
 Website: www.radstock-tc.gov.uk/radstock-news/182-singing-for-the-brain
 Address: Writhlington Village Hall, Manor Rd, Radstock, BA3 3NF

FREE

Cost

This is a free service.

Wellsway Inn – Singing for the Brain



What is this service

This service runs every Wednesday morning at 10.30am and is a group session for people with dementia and their carers, involving singing, socialising and support.

Contact Information

Telephone: 01225 369729

Email: bath@alzheimers.org.uk

Address: Wellsway Inn, West Harptree, BS40 6EJ

FREE

Cost

This is a free service.

Music for the Mind



What is this service

This is a musical activity session, starting with tea and coffee and involving light seated exercise and singing. This service meets every second and fourth Thursday of the month from 10.30am until 12 noon at the address below (plenty of parking and on a main bus route). It is supported by the Keynsham Dementia Action Alliance.

Contact Information

Telephone: 0117 9837923 or 07776493221

Email: dementiafriendlykeynsham@gmail.com

Address: St Dunstan's Church, Keynsham, BS31 2BQ

FREE

Cost

These sessions are free but donations are welcomed.

The Daily Sparkle

What is this service

The Daily Sparkle newspapers feature reminiscence stories, songs and quizzes. They are delivered 365 days a year, with fresh content in every edition. At its simplest, it provides interest and activities for residents, especially those with dementia, it gets people talking, sharing memories and building relationships. The Daily Sparkle also offers activity coordinator training throughout the UK.

Contact Information

Telephone: 0800 228 9698
Email: info@dailysparkle.co.uk
Website: www.dailysparkle.co.uk



Cost

This is a paid service, which offers a 21-day free trial. Subscription rates average about £59 per month for either a 3 page daily edition or a 10 page weekly edition. Please contact the service provider for further detail of cost.

Gay West

Gay West – The Rainbow Café

What is this service

Gay West is a social group. The Rainbow Café meets every Saturday morning in central Bath from 10.30am – 12.30pm, offering drinks and snacks at reasonable prices in the company of like-minded people, including those living with dementia.

Contact Information

Website: www.gaywest.org.uk
Address: St Michaels Day Centre, Bath, BA1 1SG



Cost

This is a paid service.

Activities



Bath City Farm

What is this service

This is a small farm which runs a sociable chicken-keeping project for over 60s called Feathered Friends. This runs on Monday afternoons from May-Sep. People are invited to meet the animals and enjoy home made tea in the fresh air. People with dementia and their carers are very welcome.

Contact Information

Telephone: 01225 481269

Website: www.bathcityfarm.org.uk

Address: Bath City Farm, Kelston View, Whiteway, Bath, BA2 1NW

FREE

Cost

This is a free service.



St John's Foundation – The Bubble

What is this service

The Bubble is a bright, welcoming space in the centre of Bath which is open to all residents of Bath and surrounding areas over the age of 55 who are wanting to learn new skills and mix with their peers. The Bubble hosts a range of activities, workshops and classes. Information on the range of classes can be obtained using the contact details below. Sample classes include: art, ballet, cookery, IT, knitting.

Contact Information

Telephone: 01225 485826

Email: ricky.bush@stjohnsbath.org.uk

Website: www.stjohnsbath.org.uk/ask-for-help/activities/

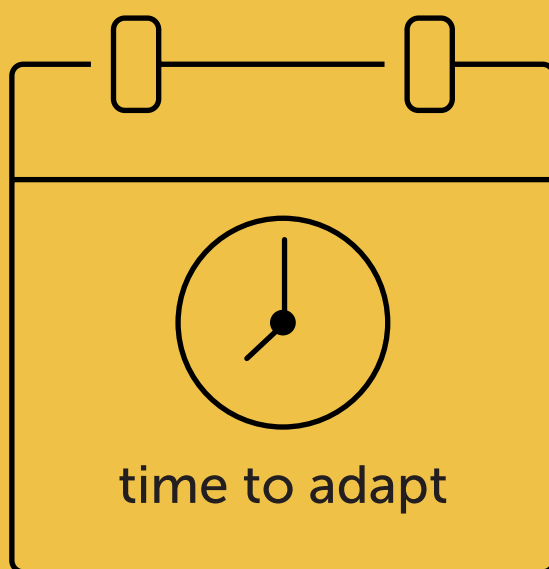
Address: 4-5 Chapel Court, Bath, BA1 1SQ



Cost

Some courses are free but donations are welcomed. Any charge incurred will reflect the style of the course and materials used. All details are available on the timetable.

Aids, Adaptations & Technology





Aster Living

What is this service

This service provides advice and practical help with home adaptations, repairs and improvements. This is to help people live independently for longer. They also offer extra care housing – housing that offers up to 24-hour support.

Contact Information

Telephone: 0333 400 8299

Email: info@asterliving.co.uk

Address: Flourish House, 2 Cathedral Avenue, Wells, Somerset, BA5 1FD



Cost

This is a paid service. Please contact the service provider for detail of cost.



British Telecom Priority Fault Repair Scheme

What is this service

After completing an application form, individuals who qualify for the scheme (those who are on BT and are registered as chronically sick & disabled / those who are housebound due to a chronic long-term illness or disability) can get free repairs of their phone line if any faults arise.

Contact Information

Telephone: 0300 173 3333/ 0800 800150

Website: www.bt.com/includingyou

Address: Bath Mind, 13 Abbey Church Yard, Bath, BA1 1LY

FREE

Cost

This service is free. There may be a charge for ringing the 0300 number listed above. The other number is free from a landline.

Designability

What is this service

This is a national charity of engineering and design experts who conduct and research with end-users, carers, and health professionals and create assistive technologies to aid people living with dementia and their carers.

Contact Information

Telephone: 01225 824103

Email: info@designability.org.uk

Website: www.designability.org.uk

Address: Wolfson Centre, Department D1, Royal United Hospital, BA1 3NG



Cost

This is a paid service. Please contact the service provider for detail of cost.

NHS Foundation Trust – The Royal United Hospital, Bath

What is this service

This hospital in Bath has a vision to become an exemplar of good practice in caring for patients who are admitted who also have dementia. This is a whole hospital ethos. Featured services include a carers hub, ward based activities art/music and craft, PAT dog visits, and a 7-day dementia coordinators service. There is also a technology information gallery which means members of the public can visit and try out new technology that can assist persons living with dementia and their carers.

Contact Information

Telephone: 01225 428331

Email: ruh-tr.PatientAdviceandLiaisonService@nhs.net

Website: www.ruh.nhs.uk

Address: Royal United Hospitals Bath NHS Foundation Trust, Combe Park, Bath, BA2 3NG

FREE

Cost

It is free to visit, view and try technology products but if you wish to buy products you will need to purchase from outside retailers.



West of England Care & Repair

What is this service

WE Care & Repair is an award-winning not-for-profit organisation with 30 years experience of adapting and repairing homes for older and disabled homeowners. Their occupational therapist and expert design team offer to build adapted bathrooms, conversions and annexes to enable independent living. Our showroom offers a range of stair lifts, daily living aids and pendant alarms. We can also project manage major repairs and offer a minor repairs service.

Contact Information

Telephone: 300 323 0700

Email: info@wecr.org.uk

Website: www.wecr.org.uk

Address: 5 Hide Market, Waterloo Road, St Philips, Bristol, BS2 0BH



Cost

Labour charges for the handypersons service may be subsidized by the local authority. Please contact the service provider for further details.



Virgin Care Services Limited – Community Alarm Services

What is this service

Emergency help or 'telecare' devices can be installed by Virgin Care to help individuals stay safe at home. Pressing the button on an alarm will connect to a call centre in Bristol where help will be available 24-hours.

Contact Information

Telephone: 0300 3039509

Email: customerservices@virgincare.co.uk

Address: www.bathnes.gov.uk/services/care-and-support-and-you/staying-your-own-home/adapting-your-home



Cost

This is a paid service. Please contact the service provider for detail of cost.



Curo – Independent Living Service (Standard & Rural)

What is this service

This service offers support for anyone needing a bit of help to live independently at home. 24-hour alarm service, help to get out and about, to manage day to day tasks like dealing with correspondence, support to make adaptations to the home and much more.

Contact Information

Telephone: 01225 366196

Email: independentlivingservice@curo-group.co.uk

Website: www.curo-group.co.uk/independentliving

Address: The Maltings, River Place, Lower Bristol Road, Bath, BA2 1EP



Cost

This is a paid service (though some people on benefits may be eligible to have it funded). Please contact the service provider for further detail about cost.



Assured Mobility

What is this service

This is a shop for mobility aids including sticks, cushions, scooters, beds.

Contact Information

Telephone: 01225 831960

Email: bath@assuredmobilityltd.co.uk

Website: www.assuredmobilityltd.co.uk/bath.php

Address: 10 Midford Road, Somerset, BA2 5RX



Cost

This is a paid service. Please contact the service provider for detail of cost.

Designability – The Technology Gallery

What is this service

This is a demonstration service, based at the Royal United Hospital Bath that offers information and product options for people with memory issues. The gallery is open to all to book an appointment and is open every Tuesday 8.30am-4pm and Wednesday from 8am-4pm.

Contact Information

Telephone: 07798 676994

Email: technologygallerybath@gmail.com

Website: www.designability.org.uk/our-services/ruh-technology-gallery/

Address: UH, Combe Park, Bath, BA1 3NG

FREE

Cost

This is a free service.

Unforgettable

What is this service

'Unforgettable' names itself as the world's best marketplace of products and services for dementia and memory loss. They aim to improve quality of life for those affected by dementia, through providing a large range of products to help with daily challenges.

Contact Information

Telephone: 0203 322 9070

Email: happytohelp@unforgettable.org

Website: www.unforgettable.org



Cost

You can request a free catalogue to discover a range of products.



Disability Rights UK – RADAR Key

What is this service

This company make RADAR keys that give individuals access to over 9000 accessible toilets in the UK e.g. in shopping centres, pubs etc.

Contact Information

Telephone: 020 7250 8191

Email: enquiries@disabilityrightsuk.org

Website: www.disabilityrightsuk.org/shop/radar-key

Address: Disability Rights UK, CAN Mezzanine, 49-51 East Road,
London, N1 6AH



Cost

This is a paid service. You may purchase the RADAR accessible toilet key for £4.50 including postage from our online shop, by telephone, or by sending a cheque or postal order.

Befriending





Age UK Bath & North East Somerset – Befriending Team

What is this service

This service supports older people who feel lonely, by encouraging volunteers to visit and provide companionship. This service is not available for people who are able to travel to Age UK's other social activities such as day centres, nor is it available to those who have a diagnosis of a significant mental health illness.

Contact Information

Telephone: 01225 466135

Website: www.ageuk.org.uk/bathandnortheastsomerset/your-services/befriending/

Email: befriending@ageukbanes.co.uk

Address: Age UK, 18 Kingsmead Square, Bath, BA1 2AE

FREE

Cost

This service is free.



Family Friend Bath, provided by Jane Taylor

What is this service

This service is not a care agency but a service that provides a companion or 'family friend' to spend time with an older adult to help them to carry on living independently e.g. help with attending appointments, form filling, shopping, gardening/housework, going out for trips.

Contact Information

Telephone: 01225 920823

Email: familyfriendbath@gmail.com

Website: www.familyfriendbath.co.uk



Cost

This is a paid service. Please contact the service provider for detail of cost.

Benefits Advice



citizens
advice

Citizens Advice Bureau for Bath & North East Somerset

What is this service

They offer free, independent and impartial advice on housing, finance etc. Advice is given either in person or over the phone – you can write to them, drop in to the service at Lewis House BA1 1JG (between 9.30am-2pm on Mon, Wed & Fri) or if you want longer than 15 minutes, then make an appointment and go to the address listed below. There are services run in Keynsham and Midsomer Norton as well; please check the website below.

Contact Information

Telephone: 0344 8487919

Website: www.citizensadvicebanes.org.uk/

Address: 2 Edgar Buildings, George Street, Bath, BA1 2EE

FREE

Cost

This service is free.



Age UK Information & Advice Service

What is this service

This service offers free advice on a range of items including benefits, attendance allowance, carers allowance, pension credit, power of attorney etc. It is offered from the Age UK office in Bath by drop-in, appointment and telephone from Monday-Friday 9.30am-3.30pm. Age UK also conduct home visits for housebound individuals and host regular drop-in sessions in Timsbury.

Contact Information

Telephone: 01225 466135

Email: reception@ageukbanes.co.uk

Website: www.ageuk.org.uk/bathandnortheastsomerset/your-services/information-advice/

Address: Age UK, 18 Kingsmead Square, Bath, BA1 2AE

FREE

Cost

This service is free.

Care Homes



SS Philip & James Retirement Home Ltd

What is this service

A care home for those aged 65+ with 32 en-suite bedrooms and an open visiting policy for family and friends. It has a garden and fresh food by in-house cooks. It was last rated 'good' overall by the Care Quality Commission in September 2016.

Contact Information

Telephone: 0117 986 3505

Address: 9/10 Priory Road, Keynsham, BS31 2BX



Cost

This is a paid service. Please contact the service provider for further detail about cost.



Kingfisher Lodge Barchester HealthCare

What is this service

This is a 24-hour nursing care home in Saltford. They provide care for those with dementia in their 'Memory Lane Community' which are specialised resources for people with dementia. Care, activities and facilities are major focuses. It was rated as 'overall requiring improvement' by the Care Quality Commission in June 2017.

Contact Information

Telephone: 01225 560597 or 01225 871030

Website: <https://www.barchester.com/dementia>

Address: Kingfisher Lodge Care Centre, Bristol, BS31 3BG



Cost

This is a paid service. Please contact the service provider for detail of cost.

Cedar Care

Cedar Care – Larkhall Springs Nursing Home

What is this service

This is a nursing home that operates as two separate wings so that care and support can be focused to meet the varying levels of need of the people living there. The Iris Wing consists of 17 bedrooms for those who are in the middle-late stages of dementia. It was last rated as 'good overall' by the Care Quality Commission in June 2016.

Contact Information

Telephone: 01225 466266

Email: larkhall@cedarcarehomes.com

Website: www.cedarcarehomes.com/find-a-home/larkhall-springs-nursing-home/

Address: Larkhall Springs Nursing Home, Swainswick Gardens, Larkhall, Bath, BA1 6TL



Cost

This is a paid service. Please contact the service provider for detail of cost.



Grove Care – Oriel Lodge Care Home

What is this service

Oriel Lodge is a dementia care specialist home registered for 22 people near Larkhall, Bath. It has coloured name plates on room doors to aid recognition, bathroom doors and toilet seats making them easier to see, secure landscaped gardens and a cinema area. It was last rated as 'good overall' by the Care Quality Commission in August 2017.

Contact Information

Telephone: 0117 330 1400

Website: www.grovecare.com/our-services/oriel-lodge/

Address: Oriel Gardens, Lower Swainswick, Bath, BA1 7AS



Cost

This is a paid service. Please contact the service provider for detail of cost.

Avon Care Homes Ltd – Pondsmead Nursing & Residential Home

What is this service

This is a nursing home for more than 60 elderly residents, offering short and long stay care. It has assisted bathrooms and expansive gardens. They also care for people with dementia. It was last rated as 'overall inadequate' by the Care Quality Commission in September 2015.

Contact Information

Telephone: 01749841111

Website: www.carehome.co.uk/carehome.cfm/searchazref/20002030PONA

Address: Shepton Road, Oakhill, Radstock, BA3 5HT



Cost

This is a paid service. Please contact the service provider for detail of cost.



The Salvation Army Social Work Trust – Smallcombe House Care Home

What is this service

This is a care home based in Bath for men and women aged over 65. There are 32 rooms. They offer activities, daily prayer, chiropodist visits every six weeks, hairdresser once a week etc. It was last rated as 'overall requires improvement' by the Care Quality Commission in November 2016.

Contact Information

Telephone: 01225 465694

Website: www.salvationarmy.org.uk/smallcombe-house

Address: Oakwood Gardens, Bathwick Hill, Bath, BA2 6EJ



Cost

This is a paid service. Please contact the service provider for detail of cost.

ARTI Care Homes (South West) Limited – Whitehaven Care Home

What is this service

This is a care home for 23 residents in Midsomer Norton. It has a call alarm system in every room, gardens, open visiting times, activities programmes, single rooms, full central heating etc. They have a chiropodist come every six weeks, hairdresser weekly, opticians annually, dentists on request. The Care Quality Commission have not inspected this service yet.

Contact Information

Telephone: 01761 413143

Website: www.whitehavencarehome.co.uk

Address: Fosseway, Midsomer Norton, Radstock, Near Bath, BA3 4AU



Cost

This is a paid service. Please contact the service provider for detail of cost.

Barchester Bloomfield Care Home

What is this service

This is a care home with 40 rooms dedicated to residents with dementia. These rooms are single occupancy and four of them have 'en suite' facilities. The home has regular activities and entertainment. It was last rated as 'overall requires improvement' by the Care Quality Commission in June 2017.

Contact Information

Telephone: 01761 417748

Address: Barchester Bloomfield Care Home, Salisbury Road, Paulton, Bristol, BS39 7BD



Cost

This is a paid service. Accommodation price ranges from £975 to £1200 per week. Please contact the service provider for further detail of cost.

Sirona Care & Health C.I.C. – Combe Lea Residential Care Home

What is this service

This is a care home for vulnerable older adults with a range of disabilities. They offer activities for promoting independence and enhancing skills/interests and also services to support the community e.g. haircutting, day care, respite, toenail cutting etc. Gardners Row, a unit at Combe Lea, is for older people with dementia. It was last rated as 'requiring improvement' by the Care Quality Commission.

Contact Information

Telephone: 01225 396338

Email: asksirona@sirona-cic.org.uk

Website: www.sirona-cic.org.uk/services/combe-lea-residential-care-home/

Address: Greenacres, Midsomer Norton, Radstock, BA3 2RD



Cost

This is a paid service. Please contact the service provider for detail of cost.

Springfield Bath Ltd – Springfield House Care Home

What is this service

This is care home registered for 39 service users. They provide accommodation for people with/without dementia that require nursing/personal care, aged over 65. This care home was last rated as 'overall good' by the Care Quality Commission in August 2017.

Contact Information

Telephone: 01225 833338

Address: 21 Entry Hill Park, Bath, BA2 5ND



Cost

This is a paid service. Please contact the service provider for detail of cost.

Cedar Care

Cedar Care – Englishcombe House

What is this service

This is a residential home in Bath that provides care for people in the early to middle stages of dementia. It has 20 bedrooms and offers long or short-term care, respite or placement whilst waiting for external assessment for a permanent care package. Englishcombe House was last rated as 'overall good' by the Care Quality Commission in January 2016.

Contact Information

Telephone: 01225 428369

Email: englishcombe@cedarcarehomes.com

Website: www.cedarcarehomes.com/find-a-home/englishcombe-house-residential-home/

Address: Englishcombe House Residential Home, 33 Englishcombe Lane, Bath, BA2 2EE



Cost

This is a paid service. Please contact the service provider for detail of cost.



Gracewell Healthcare

What is this service

This is a 'luxury care home' that provides personalised nursing and dementia care in Bath. Features include a café to meet with friends/family, warm and social lounges, hair and beauty salon, landscaped and wheelchair-friendly garden, a Hollywood-inspired cinema room and regular activities. For a list of events, see their website. The Care Quality Commission have not inspected this service yet.

Contact Information

Telephone: 01225 800831

Website: www.gracewell.co.uk

Address: Gracewell of Bath, Clarks Way, Rush Hill, Bath, BA2 2TR



Cost

This is a paid service. Please contact the service provider for detail of cost.

Sirona – Charlton House Care Home

What is this service

This is a residential care home providing health and care services in a safe environment for older, vulnerable adults with a range of disabilities. This care home was rated as 'overall good' by the Care Quality Commission in September 2016.

Contact Information

Telephone: 01225 396049

Email: asksirona@sirona-cic.org.uk

Website: www.sirona-cic.org.uk/services/charlton-house-residential-care-home/

Address: Charlton House, Hawthorn's Lane, Keynsham, Bristol, BS31 1BE



Cost

This is a paid service. Please contact the service provider for detail of cost.

Sirona – Cleeve Court Residential Care Home

What is this service

This is a dementia residential care home that has a unit called Kelston Rise, providing specialist dementia care for 45 people. Cleeve Court was rated as 'good' by the Care Quality Commission in 2016.

Contact Information

Telephone: 01225 396788

Website: www.sirona-cic.org.uk/locations/cleeve-court-residential-care-home/

Address: Cleeve Green, Twerton, Bath, BA2 1RS



Cost

This is a paid service. Please contact the service provider for detail of cost.



Bupa – Shockerwick House Care Home

What is this service

This is a historic building that has been converted into a care home offering nursing and residential care, support for adults with physical disabilities, convalescence, palliative and respite care. This care home has relaxation sessions, activities, arts and crafts etc. The Care Quality Commission last rated this care home as being 'overall good' in August 2016.

Contact Information

Telephone: 01225 743636

Website: www.bupa.co.uk/care-services/care-homes/shockerwick-house-bath

Address: Shockerwick House, Bath, BA1 7LL



Cost

This is a paid service. Please contact the service provider for detail of cost.

Clare Hall Nursing Home
Ston Easton, Somerset

Clare Hall Nursing Home

What is this service

This is a nursing home in Ston Easton providing care for the elderly. Their current registration is for up to 50 residents and they currently care for 39 people. The Care Quality Commission last rated this nursing home as 'good' in August 2017.

Contact Information

Telephone: 01761 241626

Email: manager@clarehallnursinghome.co.uk

Website: www.clarehallnursinghome.co.uk

Address: Ston Easton, Radstock, BA3 4DE



Cost

This is a paid service. Please contact the service provider for detail of cost.

The Laurels Nursing Home

What is this service

This is a nursing home in Timsbury looking after 32 residents with mental/physical health complications, particularly dementia. It has a sensory garden and technology/call systems fitted. The Care Quality Commission last rated this nursing home as 'overall requiring improvement' in June 2017.

Contact Information

Telephone: 01761 470631

Address: South Road, Timsbury, Bath, BA2 0ER



Cost

This is a paid service. As a guide, weekly charges for single room nursing care is £650-£725. Please contact the service provider for further detail of cost.

Cedar Care

Cedar Care – The Orangery Nursing Home

What is this service

This is a nursing home in Bath that has two main 'wings'. Gardenia Wing is for people with mid-late stage dementia and has 21 bedrooms. The Care Quality Commission last rated this nursing home as 'overall good' in May 2017.

Contact Information

Telephone: 01225 311008

Email: orangery@cedarcarehomes.com

Website: www.cedarcarehomes.com/find-a-home/the-orangery-nursing-home/

Address: The Orangery Nursing Home, 157 Englishcombe Lane, Bath, BA2 2EL



Cost

This is a paid service. Please contact the service provider for detail of cost.

Cedar Care

Cedar Care – St Teresa's Nursing Home

What is this service

This is a care home in Corston decorated to enable stimulation and orientation for those with dementia. The Gainsborough Wing is for dementia nursing and has 27 bedrooms for those in middle-late stages of dementia. The Care Quality Commission last rated this nursing home as 'overall good' in July 2016.

Contact Information

Telephone: 01225 873614

Email: st.teresas@cedarcarehomes.com

Website: www.cedarcarehomes.com/find-a-home/st-teresas-nursing-and-residential-home/

Address: St Teresa's Nursing Home, Corston Lane, Corston, Bath, BA2 9AE



Cost

This is a paid service. Please contact the service provider for detail of cost.

Cedar Care

Cedar Care – Culverhayes Nursing Home

What is this service

This is a nursing home decorated to enable stimulation and orientation for those with dementia e.g. it has secure gardens, colour themes, signs, pictures for reminiscence and a sensory room. There are two wings for people with dementia and/or mental disorders and one wing for those with mid-late stage dementia. The Care Quality Commission last rated this nursing home as 'overall good' in January 2016.

Contact Information

Telephone: 01225 448923

Email: culverhayes@cedarcarehomes.com

Website: www.cedarcarehomes.com/find-a-home/culverhayes-care-centre/

Address: Culverhayes Nursing Home, Lymore Avenue, Twerton, BA2 1AY



Cost

This is a paid service. Please contact the service provider for detail of cost.

Carers Support





The Research Institute for Care of Older People – The RICE Centre Carers' Course

What is this service

This is a course for carers of individuals with memory problems and/or dementia. This course aims to increase knowledge of memory impairment, diagnosis and services available, along with strategies to help care for an individual with memory problems. The course is 4 sessions held over consecutive Friday afternoons (1.30pm to 3.30pm). They offer a sitting service so you can bring the person you care for and they will be looked after whilst you take part in the course.

Contact Information

Telephone: 01225 476420

Email: info@rice.org.uk

Website: www.rice.org.uk

Address: The RICE Centre, Royal United Hospital, Combe Park, Bath, BA1 3NG

FREE

Cost

This is a free service.



YoungDementia UK



What is this service

This is a national website service giving information specifically for those aged under 65 with dementia, their family and friends.

Contact Information

Telephone: 01993 776295

Email: mail@youngdementiauk.org

Website: www.youngdementiauk.org

Address: PO Box 315, Witney, Oxfordshire, OX28 1ZN

FREE

Cost

This is a free service.



Bath and North East Somerset Carers' Centre – Carers' Emergency Plan

What is this service

By completing an Emergency Plan, if something should happen to you unexpectedly you can be assured that your cared for will be looked after immediately. You receive an Emergency Card to keep in your wallet or purse, and this will give you peace of mind.

Contact Information

Telephone: 0800 0388 885

Email: info@banescarerscentre.org.uk

Website: www.banescarerscentre.org.uk/help-for-carers/planning-for-emergencies/

Address: North East Somerset Carers' Centre, 1 Riverside Cottages, Radstock BA3 3PS, or The Bath Carers' Centre, The Woodlands, Lower Bristol Road, Bath BA2 9ES

FREE

Cost

This is a free service.

Bath and North East Somerset Carers' Centre – Carers Support



What is this service

One-to-one support for carers, as well as breaks, activities, days out, counselling, support groups. They run a twice-monthly Dementia Café for carers and cared for those living with dementia and their carers.

Contact Information

Telephone: 0800 0388 885

Email: info@banescarerscentre.org.uk

Website: www.banescarerscentre.org.uk/help-for-carers/planning-for-emergencies/

Address: North East Somerset Carers' Centre, 1 Riverside Cottages, Radstock BA3 3PS, or The Bath Carers' Centre, The Woodlands, Lower Bristol Road, Bath BA2 9ES

FREE

Cost

This is a free service.



Somerset Care

What is this service

This is a care service with 29 care homes across the south of England and also a range of care/support services to help people remain independent in their own homes. They have specialist dementia care teams. They offer 24-hour home care services, providing personal care, companionship etc. They also provide a free carers' induction course which assists on topics such as manual handling.

Contact Information

Telephone: 0800 988 4337

Email: enquiries@somersetcare.co.uk

Website: www.somersetcare.co.uk/

Address: Acacia House, Blackbrook Park Avenue, Taunton, Somerset, TA1 2PX



Cost

This is a paid service. Please contact the service provider for detail of cost. However, the carers' course, as noted, is free.

Day Centres





Alzheimer's Society – Day Centre

What is this service

This service is both a day centre and information service, providing care and support for individuals in a safe and comfortable group setting. They offer two day centres (Hazelmeir & Pinelea) that run from 9.30am to 4.30pm. Hazelmeir Centre is closed on Wednesdays. Pinelea centre is closed on Tuesdays.

Contact Information

Telephone: 01225 396678

Website: www.alzheimers.org.uk/dementiaconnect

Email: bath@alzheimers.org.uk

Address: Hazelmeir Day Centre, Cleeve Court, Cleeve Green, Twerton, BA2 1RS or Pinelea Day Centre, Greenacres, Midsomer Norton, BA3 2RD



Cost

This is a paid service. Please contact the service provider for detail of cost.

The Limes



What is this service

This is a day support service for people with a diagnosis of dementia under the age of 70. The Limes offers extended day care facilities and activities with a highly-trained staff team for those living in Bristol, South Gloucestershire, Bath, North East Somerset and surrounding areas.

Contact Information

Telephone: 0117 961 3651

Email: jo.oneill@alzheimers.org.uk

Website: www.wellaware.org.uk/organisations/8784-the-limes

Address: 31 Old School House, Kingswood Foundation Estate, Britannia Road, Kingswood, Bristol, BS15 8DB



Cost

This is a paid service. It can be accessed through personal budgets, self-funders or by local Social Services departments. Please contact the service provider for detail of cost.

Peggy Dodd Centre

What is this service

This centre provides support for older people and their carers, enabling families to stay longer in their own homes and giving carers a break. A Day Centre is open on weekdays from 9am-3.30pm where activities take place (transport + refreshments provided). The Dementia Café meets on the first Saturday of every month as a social event. For those who cannot attend, there is home support.

Contact Information

Telephone: 01225 864464 (Margaret Klestadt)

Email: info.peggydodd@gmail.com

Website: www.peggy-dodd-centre.org.uk

Address: Brierley House, Summer Lane, Combe Down, Bath, BA2 5JX



Cost

This is a paid service. Please contact the service provider for detail of cost.

Financial Services



Hart Greaves Chartered Financial Advisors

What is this service

Ken Hart, partner, has been committed to providing advice to the elderly, dating back 20 years when he was a board member of IFACare, a group committed to high code of conduct in advising the vulnerable. Ken is a trustee of Bristol Dementia Action Alliance. Hart Greaves are planning to become a first stop for those needing financial help and support.

Contact Information

Telephone: 01225 316 416
Email: ken@hartgreaves.co.uk
Website: www.hartgreaves.co.uk
Address: Kelston Park, Kelston, Bath, BA1 9AE

FREE

Cost

This is a free service.

SLD Wealth Management

What is this service

This is a family-run business that prides itself on delivering bespoke financial solutions designed to give clients peace of mind when it comes to building a solid financial future. Their trusted team of advisers can advise on matters including: building and preserving capital, reducing inheritance tax liabilities and pensions advice. They provide a client-first service backed by St James's Place, one of the UK's leading wealth management organisations.

Contact Information

Telephone: 02920 665 205
Email: Mel.Davies@sjpp.co.uk
Website: www.sldwealth.co.uk

FREE

Cost

This is a free service.



Paying For Care

What is this service

This is a website aimed at helping people to make informed decisions about arrangements/funding for long-term care. It is also useful for family/friends of the person needing care as it gives balanced advice on the subject.

Contact Information

Website: www.payingforcare.org

FREE

Cost

This is a free service.

Chase de Vere

Chase de Vere

What is this service

A national firm of Independent Financial Advisers with an office in Bath. They have a team of highly experienced, highly qualified advisers who work extensively with family members, attorneys and court appointed deputies, on behalf of potentially vulnerable clients and who lack the capacity to manage their own financial affairs.

Contact Information

Telephone: 0345 300 6256

Website: www.chasedevere.co.uk



Cost

Initial consultation at no cost. Fees for subsequent meetings and advice to be provided are agreed before work is undertaken.



Ergsy

What is this service

This is a not-for-profit organisation giving free videos on topics relevant to older adults e.g. health, law, money, welfare and care, and your council.

Contact Information

Email: info@ergsy.com

Website: www.ergsy.com

Address: Regents House, 16 Trossachs Drive, Bath, BA2 6RP

FREE

Cost

This is a free service. Although, if you wish to connect to a professional in your area there may be a charge.

Health Care





The Research Institute for Care of Older People – The RICE Centre



What is this service

The RICE Centre is the internationally-renowned dementia research and treatment centre located in the South West. RICE provides the very best research, diagnosis, treatment and support to people with dementia, their families and carers. They run memory clinics to assess people for memory problems, Alzheimer's disease and other dementias. People in Bath and the surrounding areas can be referred to RICE by their GP, people over 50 can also self-refer to a Community Memory Screening Clinic in Bath/Radstock/Keynsham if concerned.

Contact Information

Telephone: 01225 476420

Email: info@rice.org.uk

Website: www.rice.org.uk

Address: The RICE Centre, Royal United Hospital, Combe Park, Bath, BA1 3NG

FREE

Cost

This is a free service.



NHS Community Dental Service

What is this service

This service provides dental care for those unable to get treatment from a general dental practitioner because of special needs or disabilities. Home visits are available if housebound/ if it is too difficult for the individual to visit a clinic (at the discretion of the service).

Contact Information

Telephone: 0117 3423405

Email: tonybrooke@uhbristol.nhs.uk

Website: www.nhs.uk/Service-Search/Dentist/LocationSearch/3

Address: The Dental Hospital, Lower Maudlin Street, Bristol, BS1 2LY



Cost

Please contact the service provider for detail of cost.

Specsavers

Specsavers Home Visiting Optical Services

What is this service

This is a home eye care service including home eye tests, dispensing of glasses and aftercare service for those who are unable to visit Specsavers.

Contact Information

Telephone: 0800 1981132

Website: www.specsavers.co.uk/home-eye-tests

FREE

Cost

Home eye tests are free. Please contact the service provider for detail of cost of glasses etc.



Age UK – Toenail Cutting Service

What is this service

Age UK are working with the podiatry team of NHS B&NES to treat people who need care for nails (toenail clipping)/ advice regarding their feet. They have four clinics: Twerton, Keynsham, Midsomer Norton and Bath. There is tea and coffee provided. It is worth noting that this is not a medical service and if you have a complicated foot condition you will be referred to NHS B&NES.

Contact Information

Telephone: 01225 487779

Email: homeservices@ageuk.banes.co.uk

Website: www.ageuk.org.uk/bathandnortheastsomerset/your-services/toenail-cutting/



Cost

Toenail clippers and foot file are provided at a cost of £10.00 and there is no further charge.



Visioncall

What is this service

This is a service providing home eye care to those unable to go to an optician due to physical/mental disability. They give eye tests/prescriptions and the service includes care homes.

Contact Information

Telephone: 0127 53935

Website: www.vision-call.co.uk

Address: Visioncall, Bristol Office, Suite – 8-10 Aztec Centre, Aztec West, Bristol, BS32 4TD

FREE

Cost

This service has a free call-out policy and free eye tests.

Home Care



Home Instead Senior Care

What is this service

This is a 'care in the home' service for older adults. Caregivers are matched to clients on personality and interests, have minimum 1-hour visits with continuity of care. Services include: companionship (go out shopping, to cafes, concerts), home help (collect prescriptions, home maintenance) and personal care (bathing, dementia care).

Contact Information

Telephone: 01249 847594 / 01225 808273

Website: www.homeinstead.co.uk

Address: 6 Pickwork Park, Bath Road, Park Lane, Corsham, SN13 OHN



Cost

This service is paid. Please contact the service provider for more detail of cost.



ABNEY & BAKER

Abney & Baker

What is this service

This service provides personal care, social support, relief visits and domestic support.

Contact Information

Telephone: 01225 952200

Email: bath@abneyandbaker.com

Website: www.abneyandbaker.com/

Address: Princes St, Bath, BA1 1HL



Cost

This is a paid service. Please contact the service provider for detail of cost.

Star Home Care

What is this service

This is a home health care service that helps with preparing meals, medication reminders, light exercise, transportation, shopping, maintaining household cleanliness, companionship.

Contact Information

Telephone: 0117 9076375

Address: 58 Station Rd, Bristol BS15 4PJ



Cost

This is a paid service. Please contact the service provider for detail of cost.



Candlelight Care

What is this service

24-hour live-in care service offering help at home with everyday tasks, personal care, companionship etc.

Contact Information

Telephone: 01458 831201

Email: care@candlelightcare.co.uk

Website: www.candlelightcare.com

Address: Head Office, Candlelight House, King Street, Glastonbury, Somerset.



Cost

This is a paid service. Please contact the service provider for detail of cost.



Angel Care Support Ltd

What is this service

This service provides care to adults and children, aiming to improve quality of life. Of pertinence, they provide care to people with dementia, helping them in their own homes and the community.

Contact Information

Telephone: 0117 9676655

Website: www.angelcaresupport.co.uk

Address: Angel Care Support Ltd, 25-26 Kingswood House, South Road, Kingswood, Bristol, BS15 8JF



Cost

This is a paid service. Please contact the service provider for detail of cost.



Way Ahead Care

What is this service

Services offered by Way Ahead Care fit into three categories: home care, live-in care and support services.

Contact Information

Telephone: 01823 3211123

Email: info@wayaheadcare.co.uk

Website: www.wayaheadcare.co.uk



Cost

This is a paid service. Please contact the service provider for detail of cost.



Bluebird Care

What is this service

This is a homecare and live-in care agency to help people remain in their own homes. They offer flexible homecare and support services tailored to the individual e.g. ranging from 30-minute visit to 24-hour live-in care. By creating a care and support plan, they aim to include time for stimulation and fun e.g. puzzles/games/ hobbies.

Contact Information

Telephone: 01225 445225

Email: bath@bluebirdcare.co.uk

Website: www.bluebirdcare.co.uk/bath/home

Address: Kingston House, Pierrepont Street, Bath BA1 1LA



Cost

This is a paid service. Please contact the service provider for detail of cost.



Carewatch Care Services

What is this service

Carewatch provide a range of home care and help at home to support independent living, including respite care, dementia care and home-from-hospital services. Services include: practical assistance, daily personal care, help with getting out, live-in care, regular visits.

Contact Information

Telephone: 01761 411 199

Email: info@carewatchbath.co.uk

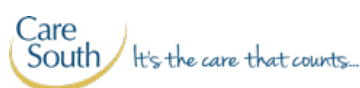
Website: www.carewatch.co.uk/home-care-agencies/bath-home-care/midsomer-norton-somerset/

Address: 125 High Street, Midsomer Norton, BA3 2HN



Cost

This is a paid service. Please contact the service provider for detail of cost.



Care South

What is this service

Care South work in Bath and North East Somerset and organise care packages to help older adults maintain independence. They offer residential care, home care, dementia care and nursing care. They are happy to discuss specific dementia care needs and note that their residential homes offer specialist dementia care and staff have a good understanding of dementia.

Contact Information

Telephone: 01761 422920

Website: <http://care-south.co.uk/homes/bath-north-east-somerset/>

Address: 3 The Office Village, Roman Way, Bath Business Park,
Peasedown St John, Bath, BA2 8SG



Cost

This is a paid service. Please contact the service provider for detail of cost.



R V Care

What is this service

R V Care provide tailored, at-home, personal assistance and support.

Contact Information

Telephone: 0845 5212377

Website: www.domiciliarycareuk.com/

Address: RV Care Ltd, 1st Floor Brunswick House, Regent Park,
297-299 Kingston Road, Leatherhead, Surrey, KT22 7LU



Cost

This is a paid service. Please contact the service provider for detail of cost.

Prestige Nursing + Care

What is this service

This is an approved nursing and care agency offering personal care, support, respite care and complex nursing care. They offer a range of care guides to help you choose a care agency and pay for services.

Contact Information

Telephone: 0845 6000949

Website: www.prestige-nursing.co.uk/locations/bath/

Address: The House, Kelston Park, Kelston, Bath, BA1 9AE



Cost

This is a paid service. Please contact the service provider for detail of cost.



Corinium Care Limited

What is this service

This is a live-in care agency for those who wish to remain in their own homes with the help of a professional, trained carer. Their clients include those with varying degrees of dementia. It has been rated 'good' by the Care Quality Commission.

Contact Information

Telephone: 01453 839290

Website: www.coriniumcare.com/live-in-carer-bath

Address: Corinium Care, George St, Nailsworth, Gloucestershire, GL6 0AG



Cost

This is a paid service. Please contact the service provider for detail of cost.

Noble Live-in Care

What is this service

This is a care service offering tailored live-in care, for those who want to remain in their own home but would like a companion to be there seven days a week.

Contact Information

Telephone: 0117 3320920

Email: info@nobleliveincare.com

Website: www.cqc.org.uk/provider/1-2512786405/services

Address: Sydney Suite, New World Business Centre, Station Road,
Warmley, Bristol, BS30 8XG



Cost

This is a paid service. Please contact the service provider for detail of cost.



Silva Care

What is this service

This company provides: 1) outreach service based mainly in the community for those with learning difficulties, 2) respite care, otherwise known as short breaks and 3) supported living, involving the creation of a person-centred plan.

Contact Information

Telephone: 0117 9642828

Email: admin@silvacare.org.uk

Website: www.silvacare.org.uk

Address: The Oaks Office, Shady Pines, 37 Penn rive, Frenchay,
Bristol, BS16 1NN



Cost

This is a paid service. Please contact the service provider for detail of cost.



Somerset Care

What is this service

This is a care service with 29 care homes across the south of England and also a range of care/support services to help people remain independent in their own homes. They have specialist dementia care teams. They offer 24-hour home care services, providing personal care, companionship etc.

Contact Information

Telephone: 0800 988 4337

Email: enquiries@somersetcare.co.uk

Website: www.somersetcare.co.uk/

Address: Acacia House, Blackbrook Park Avenue, Taunton,
Somerset, TA1 2PX



Cost

This is a paid service. Please contact the service provider for detail of cost.

Legal Services



Legal Services



Mowbray Woodward

What is this service

This is a solicitors firm that helps people with their legal affairs, including Wills, Lasting Powers of Attorney, Wealth Protection and Care Fees Planning.

Contact Information

Telephone: 01225 485700

Website: www.mowbraywoodwards.co.uk

Address: Mowbray Woodward Solicitors, 3 Queen Square, Bath, BA1 2HG



Cost

This is a paid service. Please contact the service provider for detail of cost.



Mogers Drewett

What is this service

This is a legal firm with a dedicated team specializing in later life support.

Contact Information

Telephone: 0800 533 5349

Email: enquiries@mogersdrewett.com

Website: www.mogersdrewett.com

Address: 24 Queen Square, Bath, BA1 2HY



Cost

This is a paid service. Please contact the service provider for detail of cost.



Ergsy

What is this service

This is a not-for-profit organisation giving free videos on topics relevant to older adults e.g. health, law, money, welfare and care, and your council.

Contact Information

Email: info@ergsy.com

Website: www.ergsy.com

Address: Regents House, 16 Trossachs Drive, Bath, BA2 6RP

FREE

Cost

This is a free service. Although, if you wish to connect to a professional in your area there may be a charge.

Living Well Plan





Swan Advocacy



What is this service

The Living Well Plan service helps you to record memories from your past, things that are important to you today, and identify your hopes and preferences for the future in a Living Well Plan. You can have the support of a trained volunteer to help create your Living Well Plan; or you can fill in a template in your own time, available from the Swan Advocacy website.

Contact Information

Telephone: 03333 447 928

Website: www.swanadvocacy.org.uk/dementia

Email: livingwell@swanadvocacy.org.uk

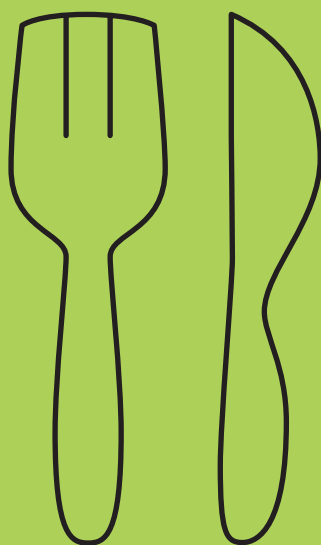
Address: Head Office – Swan Advocacy, Hi Point, Thomas Street,
Taunton, TA2 6HB

FREE

Cost

This is a free service.

Meals & Food



Bath & North East Somerset Council – Community Meals

What is this service

Previously known as 'meals on wheels', this service provides nutritionally-balanced cooked meals to people in their own homes.

Contact Information

Telephone: 07530 263 612

Email: community_meals@bathnes.gov.uk

Website: www.bathnes.gov.uk/services/care-and-support-and-you/staying-your-own-home/help-meals

Address:



Cost

There is a charge for each meal provided. The meals (main course and sweet) cost £4.25 and afternoon tea costs £2.10. Please contact the service provider for further detail about cost.



Wiltshire Farm Foods

Wiltshire Farm Foods

What is this service

This is a food delivery service. There are over 300 meals and desserts on offer, including gluten-free and vegetarian options.

Contact Information

Telephone: 0800 077 3100

Website: wiltshirefarmfoods.com



Cost

This is a paid service. Meal cost varies, e.g. roast chicken with stuffing is £3.99, chicken casserole is £2.99. Please contact the service provider for detail of cost.

Palliative Care





Dorothy House Hospice Care

What is this service

Dorothy House give specialist palliative care to support patients with life limiting illness and their families. Referrals are received from GPs, district nurses and other health care professionals. Dorothy House have a Dementia Working Group who have put together a dementia strategy to improve the care environment and make it dementia friendly (e.g. changing signs, décor, lighting, equipment), training staff on dementia awareness, running training programmes for health and social care professionals etc.

Contact Information

Telephone: 01225 722988

Email: info@dorothyhouse-hospice.org.uk

Website: www.dorothyhouse.co.uk

Address: Dorothy House Foundation, Winsley, Bradford-o-Avon, BA15 2LE



Cost

This is a paid service. Please contact the service provider for detail of cost.

Support Services





Virgin Care – Shared Lives Scheme

What is this service

This is an adult placement service that bridges the gap between supported living accommodation and living in a family environment. It is for anyone registered with a GP in B&NES who has a learning disability or who has been diagnosed on the Autism Spectrum Condition and is aged 18+. Individuals are linked to a carer, supported to develop independence, join activities etc.

Contact Information

Telephone: 01225 831774

Website: www.virgincare.co.uk/vc-providers/bnes-shared-lives-scheme/

Address: St Martins Hospital, Bath, BA2 5RP



Cost

This is a paid service. You must be entitled to a personal budget to pay for your support or be classed as a self-funder to pay directly for this. Please contact the service provider for detail of cost.



Avon and Wiltshire Mental Health Partnership

What is this service

This is a mental health service offering diagnosis of dementia by memory tests and CT scans, carried out by an old-age psychiatrist and followed by early planning, signposting and carer support. In-patient services are also offered at various sites.

Contact Information

Telephone: 01225 325680 or 01249 468000

Website: www.awp.nhs.uk/

Headquarters Address: Jenner House, Langley Park, Chippenham, SN15 1GG



Cost

Please contact the service provider for detail of cost.



Age UK Bath & North East Somerset

What is this service

This is an independent local charity that supports older people, their families and carers by targeting wellbeing, health care, financial help etc. Services include: befriending, day centres, activities such as walking football/ music and movement/ tai chi, home-from-hospital service, toenail cutting, financial advice.

Contact Information

Telephone: 01225 466135

Website:

Email: reception@ageukbanes.co.uk

Address: Age UK, 18 Kingsmead Square, Bath, BA1 2AE

FREE

Cost

Some activities may be free but please contact the service provider for detail of cost.



Age UK Bath & North East Somerset – Home-From-Hospital Team

What is this service

The Home from Hospital service aims to make the return from hospital easier for patients and offers transport from hospital and help settling back into home life e.g. helping with shopping, food, getting prescriptions, light cleaning, signposting etc.

Contact Information

Telephone: 01225 462641

Website: www.ageuk.org.uk/bathandnortheastsomerset/your-services/home-from-hospital/

Email: homeservices@ageukbanes.co.uk

Address: Age UK, 18 Kingsmead Square, Bath, BA1 2AE



Cost

Please contact the service provider for detail of cost.



Alzheimer's Society Dementia Support Worker

What is this service

A dementia support worker supports individuals with dementia and their carers/families to remain in control of their lives, keep independence and quality of life. They give one-to-one contact and identify needs, give information and signposting. This service is open 9am-5pm, Monday-Friday.

Contact Information

Telephone: 01225 396678

Website: www.alzheimers.org.uk/dementiaconnect

Address: Hazelmeir Day Centre, Cleeve Court, Cleeve Green, Twerton, BA2 1RS

FREE

Cost

This service is free.



Action on Hearing Loss – Care

What is this service

Action on Hearing Loss provide support in the community and nursing home care for the deaf.

Contact Information

Telephone: 01225 356482

Address: Royal Institute for Deaf, Action on Hearing Loss, Leopold Muller Home, Poolemead Centre, Watery Lane, BA2 1RN



Cost

Please contact the service provider for detail of cost.



The Research Institute for Care of Older People – The RICE Centre

What is this service

The RICE Centre conducts research and supports people with dementia and their families. They run memory clinics to give assessment for people with memory problems, Alzheimer's disease and related conditions who have been referred by their GP. They also offer education/training for older people with these issues, their families, carers etc. People over 50 can also self-refer to a Community Memory Screening Clinic in Bath/ Radstock/Keynsham if concerned.

Contact Information

Telephone: 01225 476420

Email: info@rice.org.uk

Website: www.rice.org.uk

Address: The RICE Centre, Royal United Hospital, Combe Park, Bath, BA1 3NG

FREE

Cost

This is a free service.



Alzheimer's Society – Home Support Service



What is this service

This is an information service, which also provides one-to-one support to people with dementia, both in their own homes and in the community.

Contact Information

Telephone: 01225 396426

Website: www.alzheimers.org.uk/dementiaconnect

Email: bath@alzheimers.org.uk

Address: Pinelea Day Centre, Greenacres, Midsomer Norton, BA3 2RD



Cost

This is a paid service, with home support costing £17.65 per hour. Please contact the service provider for more detail on cost.

Bath Ethnic Minority Senior Citizens Association (BEMSCA)

What is this service

This service aims to facilitate, enable and support a range of local day opportunities for older people from black and other minority ethnic groups. It promotes independence, wellbeing, provides social contact, promote access to opportunities and make use of wellbeing college resources, provide hot meals, co-ordinate transport. Support is also given to family and carers of those with dementia.

Contact Information

Telephone: 01225 464165

Website: www.bemscas.com

Email: bemscas@btconnect.com

Address: BEMSCA, Fairfield House, 2 Kelston Road (via Partis Way), BA1 3QJ



Cost

Please contact the service provider for detail of cost.



Bath Mind

What is this service

This independent registered charity provides advocacy, housing, day service and training services for individuals that are mentally ill and their carers e.g. benefits advice, allotment activities, mental health first aid, cooking classes etc.

Contact Information

Telephone: 01225 316199

Website: www.bathmind.org.uk

Email: admin@bathmind.org.uk

Address: Bath Mind, 13 Abbey Church Yard, Bath, BA1 1LY



Cost

Please contact the service provider for detail of cost.



My Support Broker

What is this service

This is a registered social business that works with communities, individuals, the NHS and local authorities to manage support, care and wellbeing. They often work with the individual/ family/ carers to source and plan care.

Contact Information

Telephone: 0800 994 9944

Email: enquiry@mysupportbroker.com

Website: www.mysupportbroker.com

Address: My Support Broker CIC, Albany House, 14 Shute End, Wokingham, Berkshire, RG40 1BJ



Cost

This is a paid service, however some refunds of cost by the NHS/ local authorities may be available. Please contact the service provider for detail of cost.



The Royal British Legion Admiral Nurse Service

What is this service

Admiral nurses are dementia specialist nurses that support the carers of those with dementia or the person with dementia who are a beneficiary of the Royal British Legion (anyone who has served in the British armed forces or National Service, their family and carers). The aim is to maintain independence and improve wellbeing for carers and families and give practical advice.

Contact Information

Telephone: 0808 8028080

Website: www.britishlegion.org.uk/get-support/care/admiral-nurses

Address: The Royal British Legion, 199 Borough High St, London, SE1 1AA

FREE

Cost

This is a free service, subject to eligibility criteria. Please contact the service provider to find out more.



the care forum

The Care Forum

What is this service

The Care Forum is an independent voluntary and community sector infrastructure organisation working in B&NES.

Contact Information

Telephone: 0117 9654444

Email: admin@thecareforum.org.uk

Website: www.thecareforum.org

Address: The Care Forum, The Vassall Centre, Gill Avenue,
Fishponds, BS16 2QQ

FREE

Cost

This is a free service.



Life Story Network

What is this service

This company aim to promote improvements in care quality and support received by individuals by working with care providers, housing associations etc. The website has an online form to allow carers to help those living with dementia to store their life story/ pictures.

Contact Information

Telephone: 0151 237 2669

Email: enquiries@lifestorynetwork.org.uk

Website: www.lifestorynetwork.org.uk

Address: Life Story Network CIC, 151 Dale Street, Liverpool, L2 2AH



Cost

This is a paid service. Please contact the service provider for detail of cost.

Support Services



Independent Age

What is this service

This is a charity that gives independent and impartial advice to older adults and family/friends on care, support, money, benefits, health, mobility, housing etc.

Contact Information

Telephone: 0800 319 6789

Website: www.independentage.org

Address: Independent Age, 18 Avonmore Rd, London, W14 8RR

FREE

Cost

This is a free service.



Ergsy

What is this service

This is a not-for-profit organisation giving free videos on topics relevant to older adults e.g. health, law, money, welfare and care, and your council.

Contact Information

Email: info@ergsy.com

Website: www.ergsy.com

Address: Regents House, 16 Trossachs Drive, Bath, BA2 6RP

FREE

Cost

This is a free service. Although, if you wish to connect to a professional in your area there may be a charge.

Transportation



The Blue Badge Scheme, issued through B&NES Council

What is this service

This scheme gives national parking concessions for people with walking difficulties/ sight impairment who travel as drivers or passengers. This allows people to park close to their destination.

Contact Information

Telephone: 01225 477133

Email: blue_badge@bathnes.gov.uk

Website: www.bathnes.gov.uk/services/parking-and-travel/accessible-parking/blue-badge

Address: Parking Services, Bath & North East Somerset Council,
P.O Box 5179, Bath, BA1 0UF



Cost

If your application is successful, you will need to pay £10 to cover the cost of the badge.

Bath Community Transport Ltd.

What is this service

A registered charity providing minibus service transport for registered groups (not single transport) with reduced mobility/ special needs in B&NES. They run a fleet of accessible 12-seater minibuses. Aimed at businesses e.g. day centres.

Contact Information

Telephone: 01225 832317

Website: www.ctonline.org.uk/providers/bath-community-transport/

Address: St Martins Hospital, Clara Cross Lane, Midford Road, Bath, BA2 5RP



Cost

Groups pay an annual subscription of £10.00 per year.



Swan Transport

What is this service

This is a volunteer transport service, operating with a team of 25 volunteer drivers. This service is for older and disabled people on low income (less than £16,000 in savings) in B&NES. Journeys can be to anywhere in the country for social, health and wellbeing and drivers can assist with shopping if pre-requested.

Contact Information

Telephone: 01761 439548 (9.15am-2pm on weekdays).
Email: swan.transport@btconnect.com
Website: www.swan.btck.co.uk



Cost

Those travelling are asked to give donations towards their travel (the minimum suggested donation is £6.50 but staff will advise on booking).

**Bath & North East
Somerset Council**

B&NES Council – Dial-a-Ride



What is this service

This is a door-to-door accessible minibus service for those who cannot use conventional transport, operating from 9.30am-1.30pm on weekdays. This can be used to go shopping, attend appointments etc. Registration is necessary before booking journeys; please ask the co-ordinator for a registration form using the phone number below or go on the website.

Contact Information

Telephone: 01225 335019
Website: www.bathnes.gov.uk/services/parking-and-travel/community-transport/list-schemes/bath-dial-ride
Address:



Cost

This is a paid service. A return journey is £6 and a single journey is £3. Please contact the service provider for further detail of cost.

Travel





Dementia Adventure

What is this service

This charity organises adventures for people living with dementia and their families, such as short walks or international holidays.

Contact Information

Telephone: 01245 237548

Email: info@dementiaadventure.co.uk

Website: www.dementiaadventure.co.uk

Address: Dementia Adventure, Unit 11 Old Park Farm, Main Road, Essex, CM3 1LN



Cost

This is a paid service and prices vary for each adventure. Please contact the service provider for detail of cost (a full price list is included on their website).



Revitalise

What is this service

This is a charity offering respite holidays for disabled people and their carers, including dedicated weeks for guests with Alzheimer's and dementia, where the service is tailored to specific needs.

Contact Information

Telephone: 0303 303 0145

Website: www.revitalise.org.uk



Cost

This is a paid service, although support funding may be available. Please contact the service provider for detail of cost.

DAA

Bath & North East Somerset
Dementia Action Alliance

If you run a dementia friendly service in B&NES and wish to be included in the booklet, or you simply want to help in some way, please email Sarah Williams-Martin (chair) on

bathdaa@gmail.com

WELLBEING
Options 